



Attorney's Docket No. 5577-214

41 2157/ ~~2157~~  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Arrowood et al.

Confirmation No.: 8210

Serial No.: 09/693,663

Group Art Unit: 2157

Filed: October 20, 2000

Examiner: Lashonda T. Jacobs

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF  
SERVICE

Date: August 3, 2004

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

AUG-09 2004

Technology Center 2100

**AMENDMENT**

Sir:

Applicants provide the present Amendment in response to the Official Action  
mailed May 5, 2004.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendment to the Claims** are reflected in the Listing of Claims that begins  
on page 3 of this paper.

**Remarks** begin on page 13 of this paper.